



**BlueCross BlueShield
of Montana**

KEY ADDRESSES AND PHONE NUMBERS FOR SMALL GROUP ACCOUNTS

To make inquiries or submit membership changes, please refer to the phone numbers and addresses in this flier.



	Membership	Claims/Benefits
BCBSMT	<p>Blue Cross and Blue Shield of Montana 3645 Alice Street Helena, MT 59604-3409 <i>Phone:</i> 855-346-2017 Dedicated to employer/group administrators, agents and brokers. <i>Fax:</i> 855-831-3249 <i>Website:</i> bcbsmt.com <i>Email:</i> BCBS_Eligibility_MT@bcbsmt.com</p>	<p>Blue Cross and Blue Shield of Montana P.O. Box 7982 Helena, MT 59604-7982 <i>Phone:</i> 800-447-7828</p>
DEARBORN NATIONAL	<p>Dearborn National West 31st Street Downers Grove, IL 60515 <i>Phone:</i> 800-348-4512 <i>Fax:</i> 630-824-5421 <i>Website:</i> dearbornnational.com <i>Email:</i> contactus@dearbornnational.com</p>	<p>1020 West 31st Street Downers Grove, IL 60515 <i>Phone:</i> 800-348-4512</p>
BLUECARE DENTALSM	<p>Dental Network of America Two TransAm Plaza Drive Oakbrook Terrace, IL 60181 <i>Phone:</i> 866-739-4090 <i>Fax Claims ONLY:</i> 618-222-6111 <i>Website:</i> dnoa.com</p>	<p>Dental Network of America P.O. Box 23059 Belleville, IL 62223-3059</p>

General Information

- **Blue Care Connection®**
Access through BAMSM or Mobile App
- **Prescription Drug Card Inquiries:**
Phone: 800-423-1973

- **BCBSMT Pharmacy Hotline:**
Phone: 866-325-5230
Website: myprime.com
- **Mail Order Inquiries (for members):**
Phone: 866-325-5230
Website: myprime.com
Specialty Walgreens Prime: 877-627-6337

- **Supplies or Forms:**
Phone: 800-399-5831
Select 1 for Broker or 2 for Employer, then 5 for Montana, then state, "Service Center"
Email: stock_request@bcbsmt.com
- **Producer Service Center:**
Phone: 855-782-4272
Email: Producer_Service_Center@bcbsmt.com

- **EyeMed:**
Phone: 844-684-2254
- **EyeMed Provider Finder:**
Website: eyemedvisioncare.com/locator/
- **Davis Vision:**
Phone: 877-393-8844
- **Davis Vision Provider Finder:**
Website: <https://idoc.davisvision.com/DavisVision.Member/FindAProvider/Index>

Key Internet Information

- **Blue Access for EmployersSM:**
Website: bcbsmt.com/employer
- **Internet Help Desk:** Dedicated to employer/group administrators, agents and brokers.
Phone: 888-706-0583
- **Provider Finder®:**
Website: <https://www.bcbsmt.com/find-a-doctor-or-hospital>
- **SBC Line:** Need a copy of Summary of Benefits & Coverage?
Phone: 855-756-4448
Dedicated to employer/group administrators, agents and brokers.

SMALL GROUP (1-50) RENEWAL PAPERWORK

Submissions: MTsmallgroupamendment@bcbstx.com

Billing Information

NON-MEMBERSHIP BILLING

Phone: 800-414-7147**

****Billing questions with regard to NON-membership issues only**

Dedicated to Fully Insured accounts' employer/group administrators, agents and brokers.

If you do not use a pre-addressed envelope, send payments to one of the addresses below. Be sure to include your account or group number on the check if you do not have a remittance slip.

BILL PAYMENT MAILING ADDRESS

Blue Cross and Blue Shield of Montana
P.O. Box 650615
Dallas, TX 75265-0615

For even faster service, please send payments to:

OVERNIGHT/COURIER DELIVERY BILL PAYMENT MAILING ADDRESS

Blue Cross and Blue Shield of Montana
ATTN: 650615
1501 North Plano Rd. Suite 100
Richardson, TX 75081

ACCOUNTS RECEIVABLE DEPT

855-267-0215, call with late payment information to avoid cancellation.

ONLINE BILL PAYMENT

Available only through BAESM