



**BlueCross BlueShield
of Montana**

KEY ADDRESSES AND PHONE NUMBERS FOR GROUP ACCOUNTS 51+

To make inquiries or submit membership changes, please refer to the phone numbers and addresses in this flier.



Membership

Claims/Benefits

BCBSMT

Blue Cross and Blue Shield of Montana
3645 Alice Street
Helena, MT 59604-3409
Phone: 855-346-2017
Dedicated to employer/group administrators,
agents and brokers.
Fax: 855-831-3249
Website: bcbsmt.com
Email: BCBS_Eligibility_MT@bcbsmt.com

Blue Cross and Blue Shield of Montana
P.O. Box 7982
Helena, MT 59604-7982
Phone: 800-447-7828

DEARBORN NATIONAL

Dearborn National
1020 West 31st Street
Downers Grove, IL 60515
Phone: 800-348-4512
Fax: 630-824-5421
Website: dearbornnational.com
Email: contactus@dearbornnational.com

Dearborn National
1020 West 31st Street
Downers Grove, IL 60515
Phone: 800-348-4512

BLUECARE DENTAL

Dental Network of America
Two TransAm Plaza Drive
Oakbrook Terrace, IL 60181
Phone: 866-739-4090
Fax Claims ONLY: 618-222-6111
Website: dnoa.com

Dental Network of America
P.O. Box 23059
Belleville, IL 62223-3059

General Information

- **BlueCare Connection®**
Access through BAM or Mobile App
- **Prescription Drug Card Inquiries:**
Phone: 800-423-1973

- **BCBSMT Pharmacy Hotline:**
Phone: 866-325-5230
Website: myprime.com
- **Mail Order Inquiries (for members):**
Phone: 866-325-5230
Website: myprime.com
Specialty Walgreens Prime: 877-627-6337

- **Supplies or Forms:**
Contact the local District Office or Account Executive for any supplies or forms needed.
- **Producer Service Center:**
Phone: 855-782-4272
Email: Producer_Service_Center@hcsc.net

- **EyeMed:**
Phone: 844-684-2254
- **EyeMed Provider Finder:**
Website: eyemedvisioncare.com/locator/

Key Internet Information

- **Blue Access® for Employers:**
Website: bcbsmt.com/employer
- **Internet Help Desk:**
Phone: 888-706-0583
Dedicated to employer/group administrators, agents and brokers.
- **Provider Finder®:**
Website: <http://public.hcsc.net/providerfinder/search.do?corpEntCd=MT1>

MID MARKET (51+) REWEVAL PAPERWORK
Submissions: Email directly to the assigned Account Executive

- **SBC Line:** Need a copy of Summary of Benefits & Coverage?
Phone: 855-756-4448
Dedicated to employer/group administrators, agents and brokers.

Billing Information

NON-MEMBERSHIP BILLING

Phone: 800-414-7147**

Dedicated to Fully Insured accounts' employer/group administrators, agents and brokers.

****Billing questions with regard to NON-membership issues only**

If you do not use a pre-addressed envelope, send payments to one of the addresses below. Be sure to include your account or group number on the check if you do not have a remittance slip.

BILL PAYMENT MAILING ADDRESS

Health Care Service Corporation
P.O. Box 731428
Dallas, TX 75373-1428

For even faster service, please send payments to:

OVERNIGHT/COURIER DELIVERY BILL PAYMENT MAILING ADDRESS

JPMorgan Chase
14800 Frye Rd. 2nd Floor
Ft. Worth, TX 76155
Attn: Health Care Service Corporation #731428

ACCOUNTS RECEIVABLE DEPT

855-267-0215, call with late payment information to avoid cancellation.

ONLINE BILL PAYMENT

Available only through BAE