

Open Enrollment: Welcoming New and Renewing Members

The 2015 Annual Open Enrollment period for individual and family coverage began Nov. 15, 2014, and will close Feb. 15, 2015. During open enrollment, a shopper has the opportunity to select a new plan or renew their current policy for 2015.

New Process

Effective with 2015 Open Enrollment, most members can be re-enrolled automatically into the same coverage plan they selected for 2014. Current Blue Cross and Blue Shield of Montana (BCBSMT) members have already received information explaining how to renew their existing coverage or select a new plan. BCBSMT members who take no action will be automatically enrolled in the same plan they had for 2014.

Member ID Cards

Renewing members who keep their same plan will retain the member ID cards they were issued when they signed up for their 2014 policy. New enrollees and BCBSMT members who change their plan selection for 2015 will receive new member ID cards. While the new member ID cards will have a slightly different look in 2015, one key component – the network code – will remain on the front of all cards.

Checking the network code is critical as it identifies in-network providers according to each member's plan or product.

Eligibility and Benefits

As always, it is important to check eligibility and benefits prior to rendering services for BCBSMT members. This step will help you identify the member's product/plan, network, preauthorization requirements and other important details.

Please watch the Providers' Announcements section of our website at <https://www.bcbsmt.com/Pages/provider.aspx> for additional information and related resources.

Checking eligibility and/or benefit information is not a guarantee of payment. Benefits will be determined once a claim is received and will be based upon, among other things, the member's eligibility, other claims received during the interim period and the terms of the member's coverage applicable on the date services were rendered.