

Sign up for an iExchange[®] Webinar Now!

Blue Cross and Blue Shield of Montana (BCBSMT) continues to enhance iExchange[®], our online tool that supports online submission of benefit preauthorization requests for inpatient admissions/extensions, as well as select behavioral health, pharmacy, and medical/surgical services.

With iExchange, you can submit benefit preauthorization requests for approval prior to services being rendered, once eligibility, benefits and preauthorization requirements have been confirmed through your current process. New iExchange features include the option to add on services to an open request. iExchange is available 24 hours a day, 7 days a week to independently contracted BCBSMT physicians, professional providers and facilities.*

Learn More – Attend a Webinar

Webinars have been scheduled for BCBSMT participating providers and other authorized users through March to provide an overview of the most important and commonly used features in iExchange. To register now, select a webinar date and time from the list below.

March 11 - 1 to 2 p.m., MT

<https://hcsc.webex.com/hcsc/j.php?MTID=m1de3466120e0a6341c2a860aafbcf93d>

March 25 - 1 to 2 p.m., MT

<https://hcsc.webex.com/hcsc/j.php?MTID=md79cf795f78db632bdb30e7fe6f70296>

For more information about iExchange, including how to register if you are not a current user, visit the [iExchange page](#).

*The system will be unavailable every third Sunday between 10 a.m. and 2 p.m., CT.

Please note that the fact that a service has been preauthorized/pre-certified is not a guarantee of payment. Benefits will be determined once a claim is received and will be based upon, among other things, the member's eligibility and the terms of the member's certificate of coverage applicable on the date services were rendered.