



## BlueCross BlueShield of Montana

# New look, enhancements coming to BCBSMT website June 5

Blue Cross and Blue Shield of Montana is excited to announce its website will feature a new look on Friday, June 5, but it's more than a simple facelift. While the updated website at [www.bcbsmt.com](http://www.bcbsmt.com) will look different, it will also offer users new information, features and improvements to enhance the overall experience.

The intuitive design, however, will be new to many users, so here are a few tips to help you prepare for the June 5 debut:

- The website will feature a search function, allowing users to type in a keyword to find what they're looking for. A site map will also be available at the bottom of every page to help users navigate the new site.
- Across the top of every page, users will find links for Welcome, Employers, Producers (Agents), Providers and Company Information to access those portions of the website.
- Members, Employers and Producers can log into Blue Access for Members<sup>SM</sup> (BAM), Blue Access for Employers<sup>SM</sup> (BAE) or Blue Access for Producers<sup>SM</sup> (BAP) by clicking on the Log In tab at the top right corner of the page and selecting the appropriate portal before entering their Username and Password.
  - Providers must first navigate to the Provider section of the website before clicking on the Log In tab. That will open a new page where they can enter their credentials to access the Secure Provider Portal, which provides access to the same post-login features they are accustomed to using.
- The default landing page when visiting [www.bcbsmt.com](http://www.bcbsmt.com) will be the Welcome tab. There, users will be able to find the Provider Finder, valuable educational information about health insurance, individual and family plans, Medicare plans, and important forms and documents.
- The Employer tab will feature group product information, resources like downloadable forms, information about incentive and wellness programs, and access to the Provider Finder.
- When visiting the Producers (Agents) tab, users will see product information, resources like downloadable forms, and instructions and contact information for prospective producers.
- The Provider tab features information users are accustomed to finding on the website, but it is more thoughtfully organized. Within the Provider section, users will find tabs for Network Participation, Claims and Eligibility, Education and Reference, Clinical Resources, Pharmacy Program, and Standards and Requirements. Commonly used sections of our old website will be found in Education and Reference, such as forms, provider policies, announcements (now News and Updates) and information on how to access the Provider Manual.
  - To log in, providers must click on the Log In button on the top right corner of any page in the Provider section. After entering a Username and Password, providers will have access to inquiry and claims submission tools, reports, payment history, compensation policies, fee schedules, NDC billing resources, the Provider Manual and other tools.

We hope you are as excited as we are for the debut of our new website on June 5. When the time comes, please take some time to explore and contact us at 1-800-447-7828 if you need any assistance.